



# The future of CHOICES

A look at the next stages in the TennCare CHOICES program.



What does CHOICES  
look like now?

# TennCare

# CHOICES

## in Long-Term Services and Supports

- Tennessee's CHOICES program provides older adults & adults with physical disabilities who are eligible with needed long-term services and supports in the home/community setting or in a nursing facility.

# CHOICES Financial Eligibility

- **Nursing Facility Level of Care (NF LOC)**
  - Maximum individual income of \$2,205/mo.
    - Effective FY 2015, subject to change each CY
  - Maximum resources of \$2,000
    - Checking and savings accounts, stocks, bonds, etc.
- **At-Risk Level of Care – Group 3**
  - Supplemental Security Income (SSI) recipient
    - Effective July 1, 2015

# CHOICES Groups

- **CHOICES Group 1: Nursing Facility**
  - Includes persons who are eligible for Medicaid reimbursed LTSS
  - Must meet NF level of care
- **CHOICES Group 2: Comprehensive HCBS**
  - Includes persons age 65 and older, and
  - Adults age 21 and older with physical disabilities
  - Must meet the NF level of care
  - Minimum acuity score of nine (9) or one (1) significant ADL deficiency and unable to be served safely in CHOICES Group 3
- **CHOICES Group 3: HCBS up to \$15,000/year**
  - Includes persons age 65 and older, and
  - Adults age 21 and older with physical disabilities
  - Must meet the “At Risk” level of care
  - Must qualify for TennCare as SSI recipient
  - \$15,000 annual expenditure cap, excluding Minor Home Modifications

# CHOICES Benefits

- **CHOICES benefits are based on a comprehensive assessment of the member's needs and can include:**
- **Hands-on Services**
  - Personal Care Visits (2 visits per day)
  - Attendant Care (1,080 hrs/yr; up to 1,400 hrs/yr if homemaker assistance is also needed)
- **Care Giver Assistance**
  - Adult Day Services (2,080 hrs/yr)
  - In-home Respite Care (216 hrs/yr)
  - In-patient Respite Care (9 days/yr)

# CHOICES Benefits Cont'd...

- **Community Based Residential Alternatives (CBRAs)**
  - Assisted Care Living Facility (ACLF) Group 2 only
  - Adult Care Home (limited to TBI and Ventilator dependent care)
  - Companion Care (exclusively Consumer Directed)
  - Community Living Supports (CLS) & CLS Family Model
- **Other Services**
  - Home Delivered Meals (1 meal/day)
  - Personal Emergency Response System (PERS)
  - Assistive Technology (\$900/yr)
  - Minor Home modifications (\$6,000/project; \$10,000/yr; \$20,000/lifetime)
  - Pest Control (9 units/yr)

# Person-Centered Support Plan (PCSP)

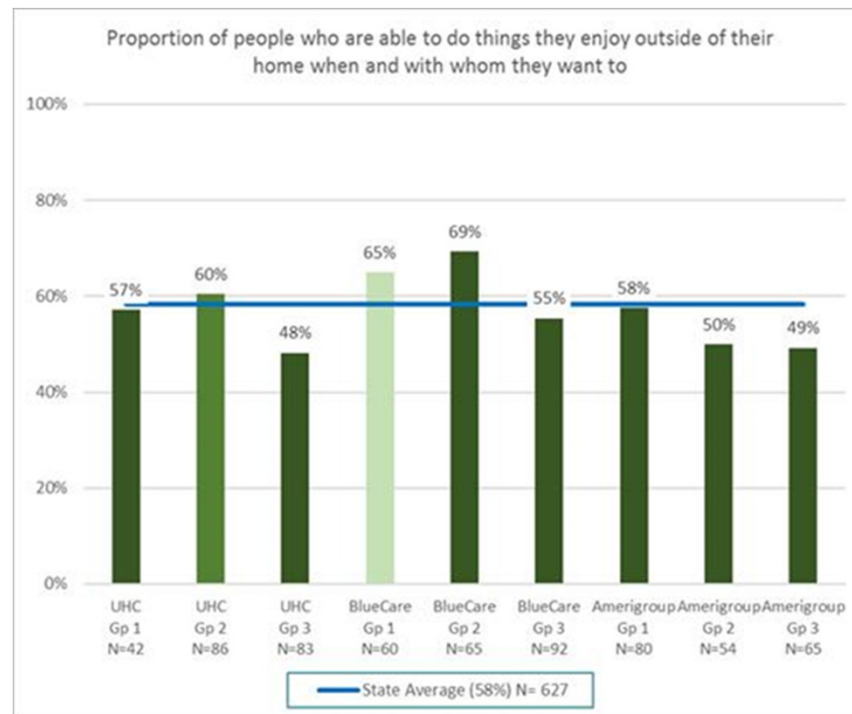
- **Comprehensive Person-Centered Care Coordination provided by MCOs**
  - Each member has an assigned Care Coordinator—nurses and social workers
  - Comprehensive initial and ongoing needs assessment and development of person-centered support plan
  - Coordination of physical, behavioral, functional and social support needs
  - Management of chronic conditions and care transitions
  - On the ground and face-to-face with minimum contact requirements
  - Detailed contract requirements and protocols



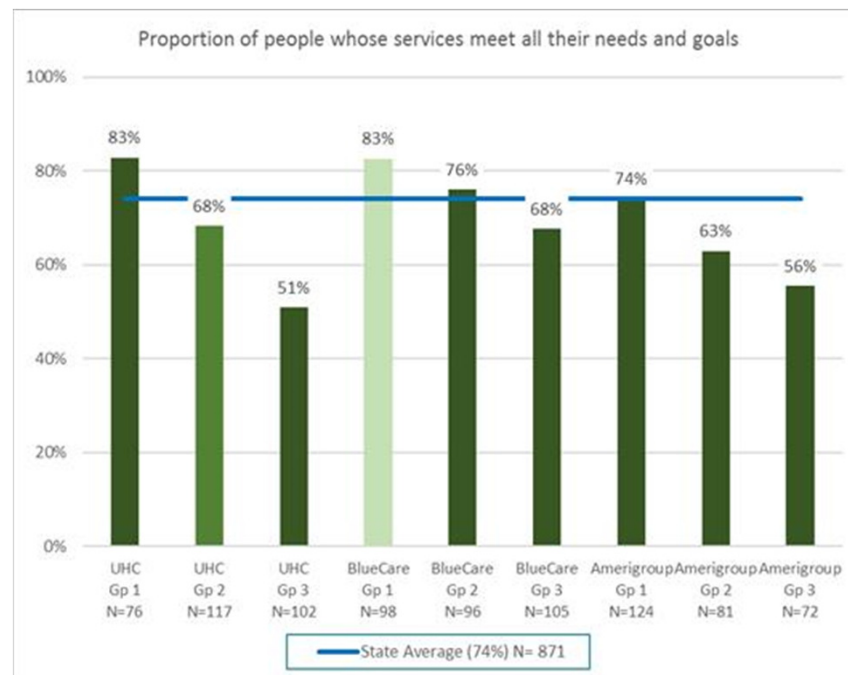


What are members  
saying?

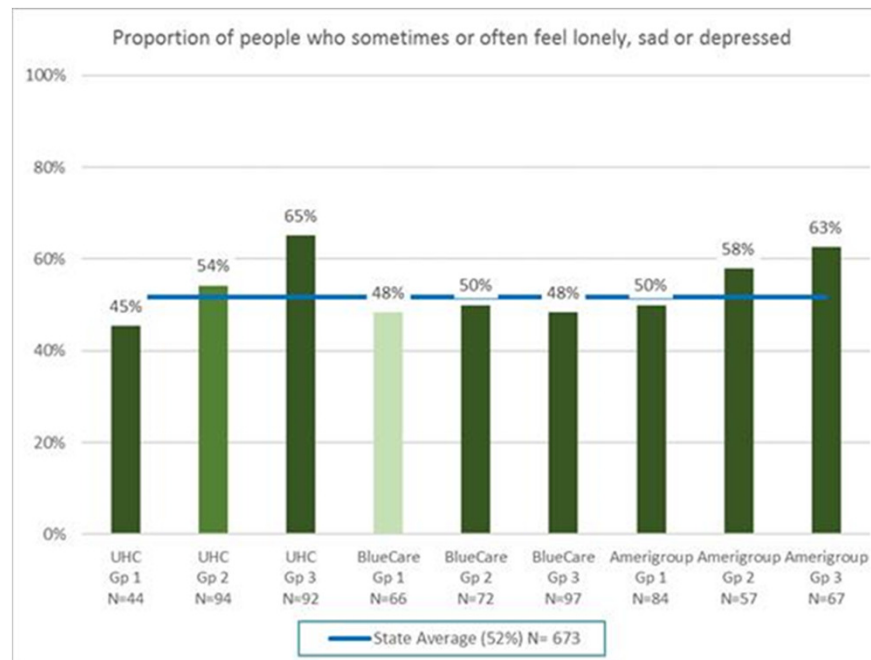
# Percentage of people who are able to do things they enjoy outside of their home



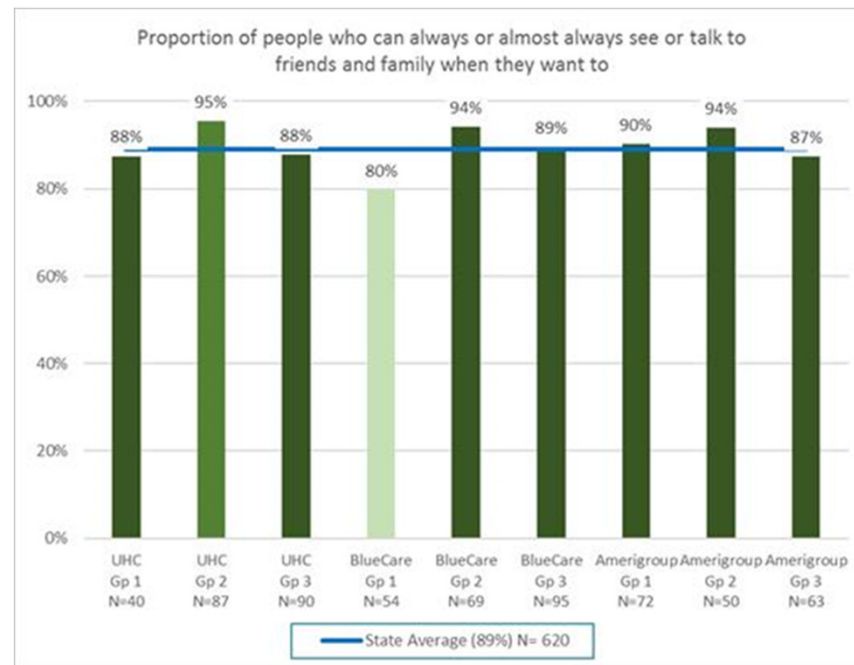
# Percentage of people whose services meet all their needs and goals



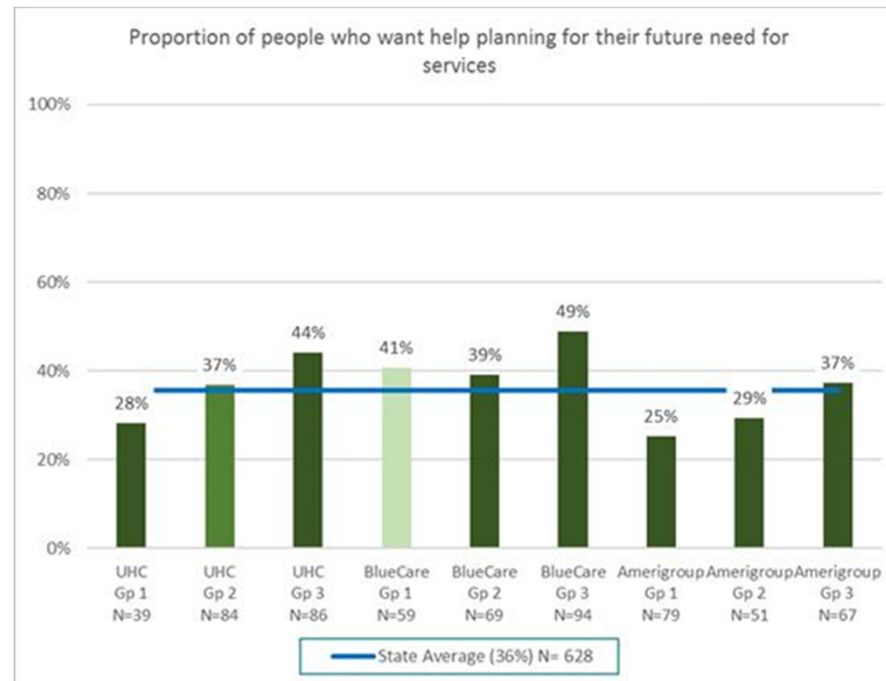
# Percentage of people who sometimes or often feel lonely, sad, or depressed



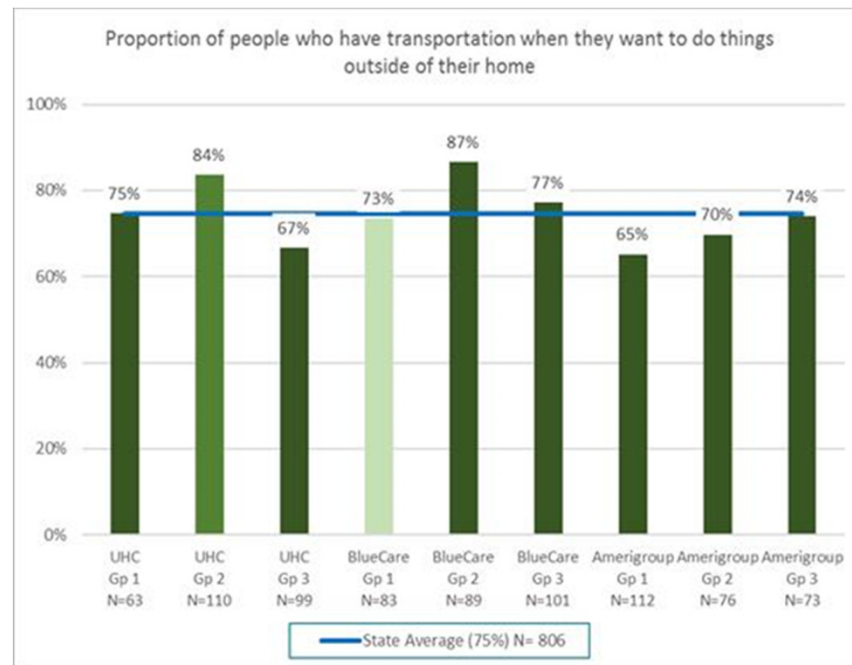
# Percentage of people who can always or almost always see or talk to friends and family when they want to



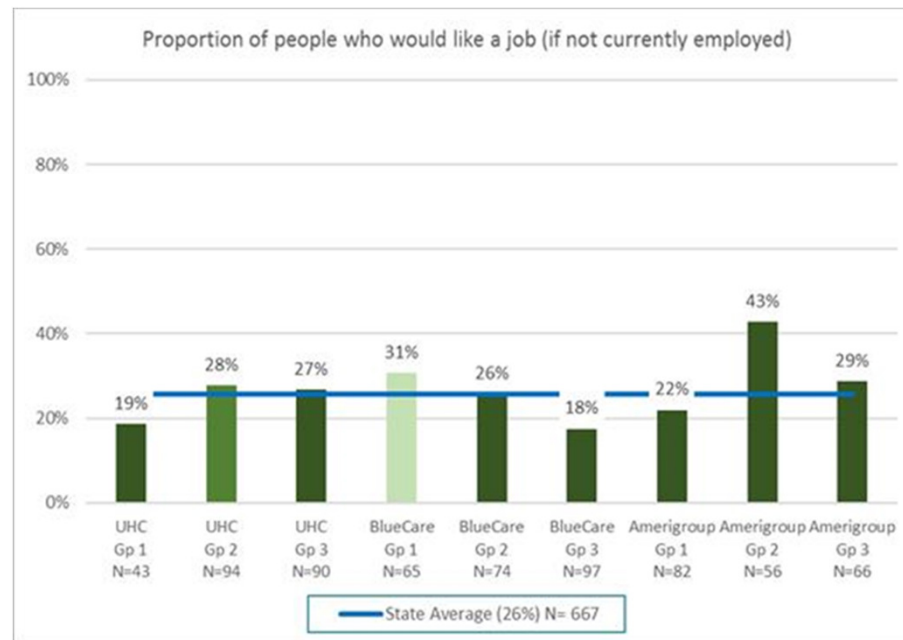
# Percentage of people who want help planning for their future need for



# Percentage of people who have transportation when they want to do things outside of their home

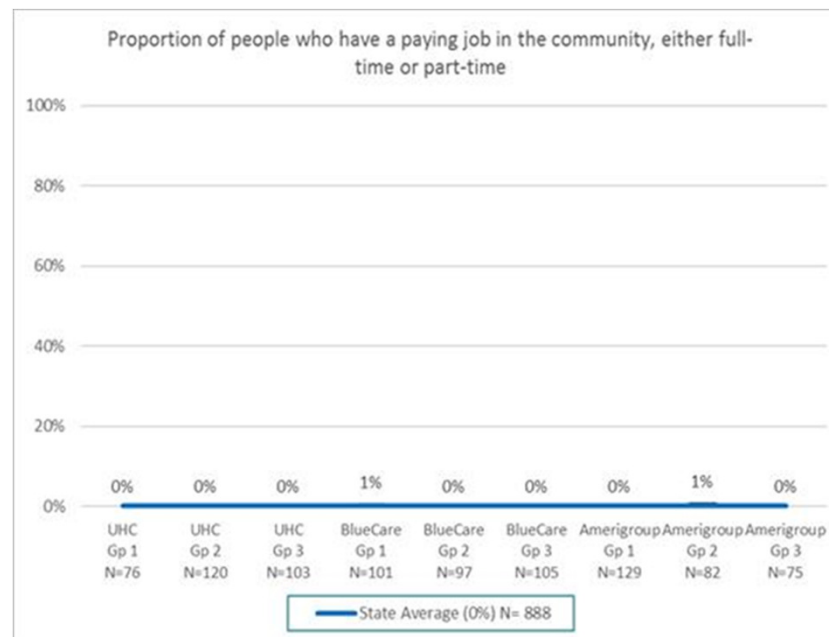


# Percentage of people who would like a job (if not currently employed)

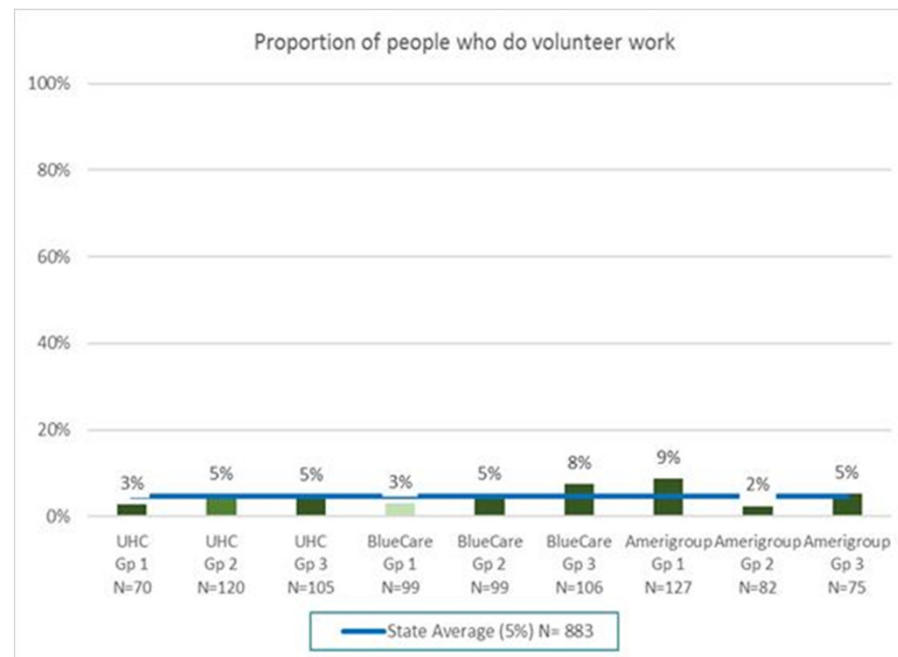




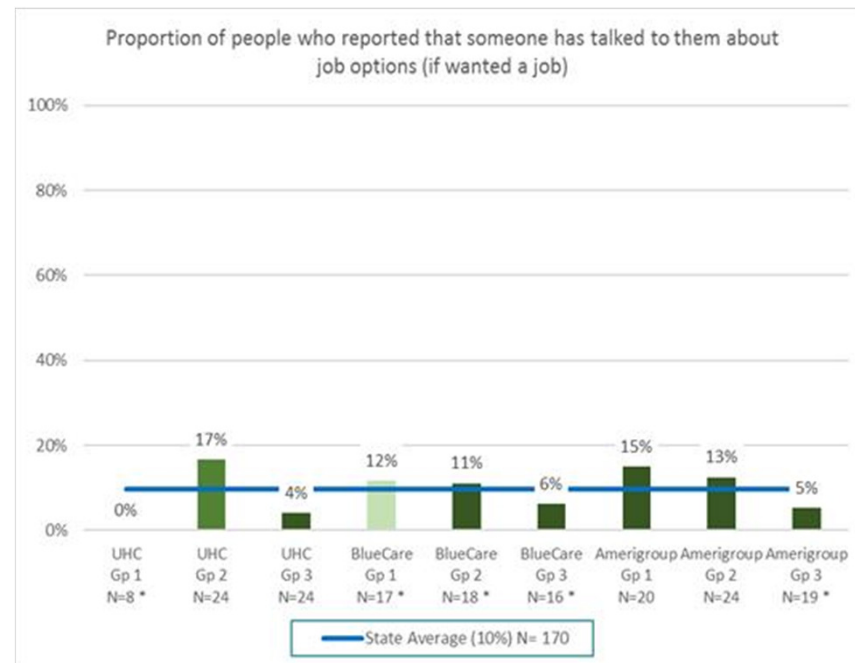
# Percentage of people who have a paying job in the community, either full or part-time



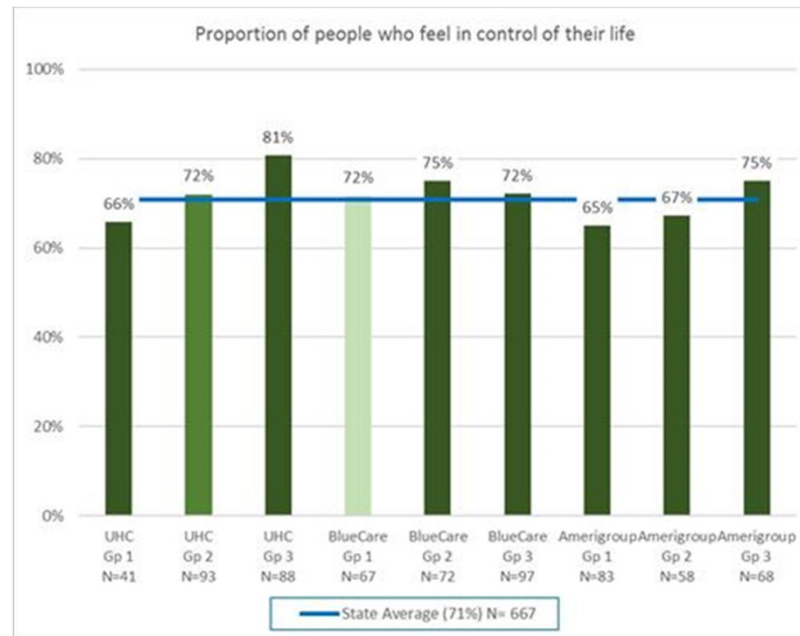
# Percentage of people who do volunteer work



# Percentage of people who reported that someone has talked to them about job



# Percentage of people who feel in control of their life





What changes might  
be down the road?

# What likely won't change

- Eligibility requirements
- Income and Resource requirements

# What could change?

- More person centered and focused
- Certain benefits that would make it easier for a member to work or volunteer if they wanted
- Transportation
- Electronic Visit Verification (“EVV”)
- Consumer Direction
- Comprehensive look at health and happiness rather than only medically.
- Housing

# Questions?

If you have any questions you can find us at  
<http://www.tn.gov/tenncare/section/long-term-services-supports> or email  
me at [charles.ferguson@tn.gov](mailto:charles.ferguson@tn.gov).

For full NCI-AD survey results please visit  
[https://nci-ad.org/upload/reports/NCI-AD\\_2015-2016\\_TN\\_state\\_report\\_FINAL.pdf](https://nci-ad.org/upload/reports/NCI-AD_2015-2016_TN_state_report_FINAL.pdf)